



aunt
bertha

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HEALTH

→ **MyCommunity: Resources, Tools
and Support in North Carolina**

September 28, 2021



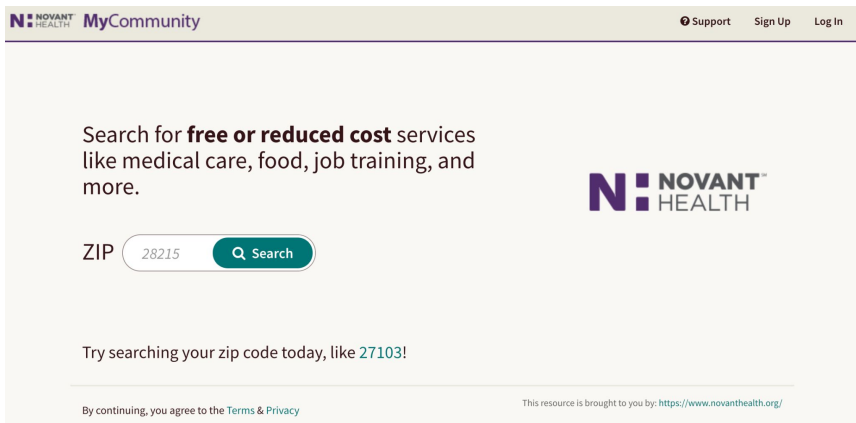
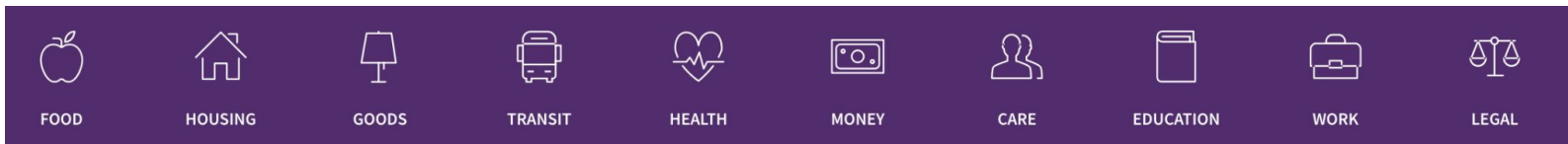
→ Agenda

- MyCommunity FAQs
- Next Steps for Training and Support



What is MyCommunity?

<https://nhmycommunity.auntbertha.com/>

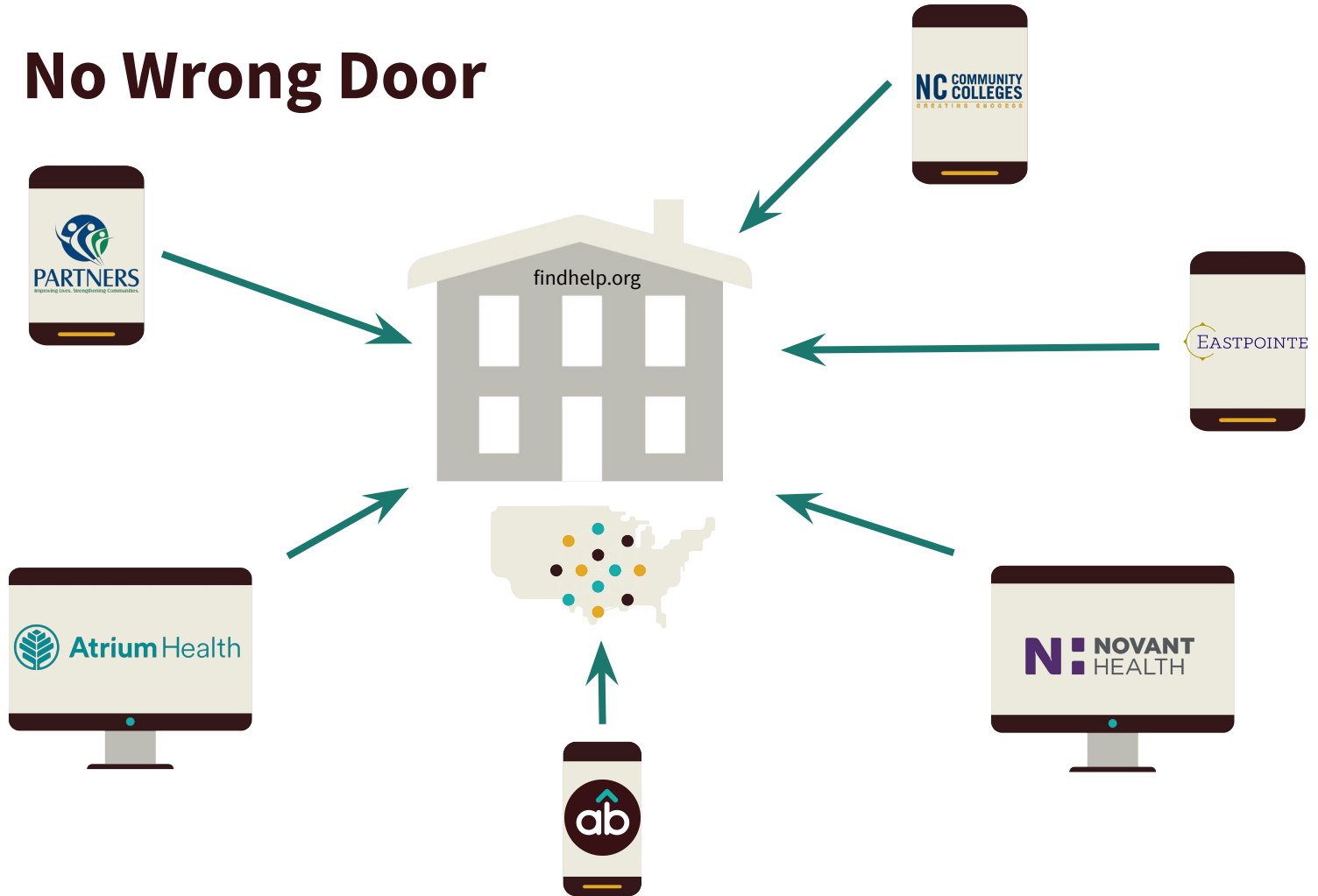


- Online search and referral tool
- One-stop-shop for free and reduced-cost services;
- 100% free, client and staff-facing, mobile-friendly tool;
- Powered by Aunt Bertha and provided by Novant Health.

Shared Mission: to connect all people in need and the programs that serve them (with dignity and ease).



No Wrong Door





Why use MyCommunity?

Open Network

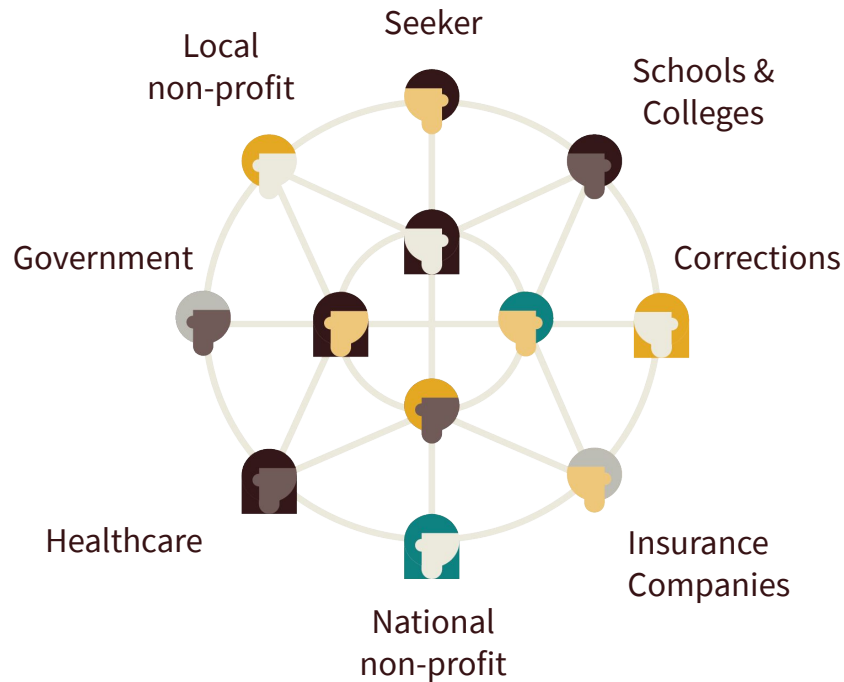
Accessible 24/7 anywhere across the U.S.

Private and secure

HIPAA/FERPA Compliant & HITRUST Certified. [Per-referral consent](#) model.

Flexible Options

Free tools and training to support your workflow and agency needs.

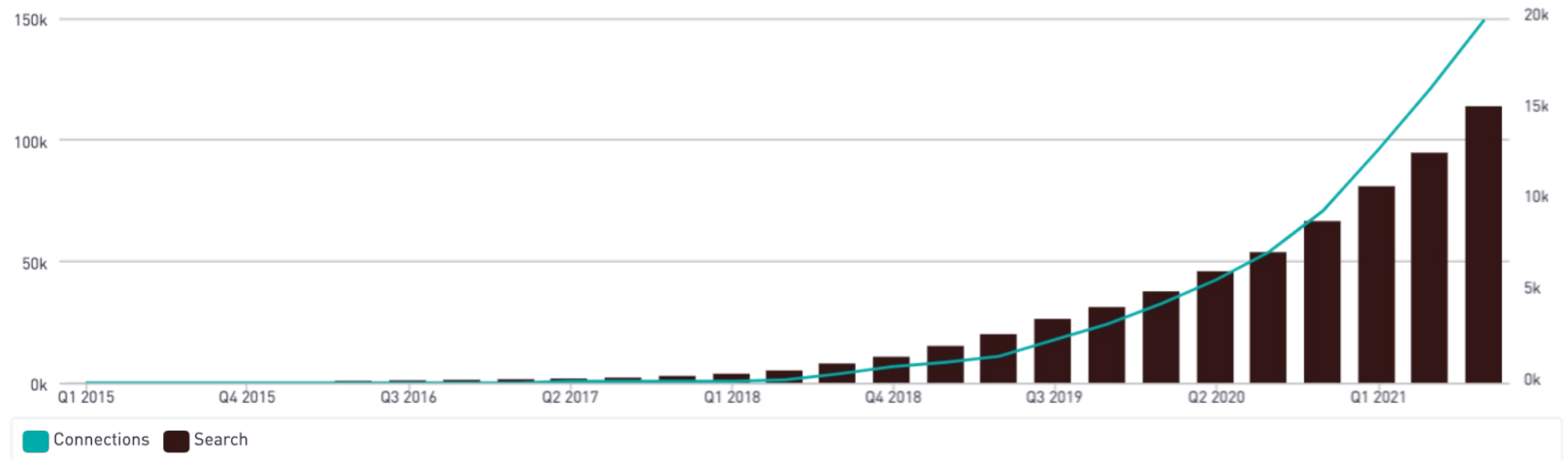




North Carolina Network (2015 - Present)

Verified data. Protected privacy. Open-access to search. Organizational choice.

Searches and Connections



Guilford/Forsyth

20,582 users

114,000 searches

19,009 connections



How can agencies get involved?

Add your program

Use the “[suggest program](#)” link

Join the network

[Claim](#) your listing(s) for free!

Access your free suite of tools!

Customize your listing for free marketing, track referrals from your email inbox, download impact reports about your listing, share access with your team - all 100% free no strings attached!

Join the Network



Join America's largest network of community-serving organizations. Get free tools to collaborate, report on impact, and serve your clients.

What program or agency do you work for?*

Program ZIP (optional)

Get Started



Program claiming and management



Screening and referral processing



Availability and appointment scheduling



Analytics and reporting



Team support



Favorites Folder Example

On MyCommunity, you can [share programs](#) with colleagues and clients via text, print, email, or as a favorites folder!

Example: Use the camera on your phone to scan this QR code and find [program listings](#) for partners at today's virtual fair.





Learn More

Visit our North Carolina landing page for monthly network updates and training opportunities.

<https://go.auntbertha.com/northcarolina>

> Upcoming Events

(201) Resources for our North Carolina Neighbors Design a process that fits your team's needs with free intake tools & impact reports.	September 28, 2021 2PM - 3PM EST	Piedmont Triad, North Carolina	Sign up here >
(201) The Community Resource Hub Design a process that fits your team's needs with free intake tools & impact reports.	October 5, 2021 11 AM - 12 PM, EST Offered weekly on Tuesdays	North Carolina, South Carolina, and Georgia	Sign me up >
(101) Introduction to findhelp.org Learn how to navigate on behalf of friends, family and clients, using findhelp.org.	October 7, 2021 12 PM - 1 PM, EST 1st Thursday of every month	North Carolina and Georgia	Sign me up >
(101) Introducción a findhelp.org Únase a la red de findhelp.org y aprenda a conectar con servicios sociales.	20 de octubre de 2021 1 PM - 2 PM, hora del este 3er miércoles del mes	EE.UU.	Regístrese aquí >
(201) Navigating your free suite of tools Design a process that fits your team's needs with free intake tools & impact reports.	October 21, 2021 12 PM - 1 PM, EST 3rd Thursday of every month	North Carolina and Georgia	Sign me up >

Schedule training for your team
Discuss workflow considerations
Review features and tools
Explore partnership opportunities

Team Resources

[Live training opportunities here](#)
[Support Portal Here](#)
[Shareable Video on findhelp.org](#)



Let's connect!



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* Support for Novant Health Team Members *



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